
Re: Urgent Clarification Required Regarding Noise Controls and Alleged Police Attendance at New River Events

1 message

WoodsideMatters <woodsidematters@gmail.com>

24 June 2026 at 14:55

To: Laura Crouch <Laura.Crouch@haringey.gov.uk>

Cc: Zoe Robertson <Zoe.Robertson@haringey.gov.uk>, Barry Francis <Barry.Francis@haringey.gov.uk>, Cllr Mark Blake <Mark.Blake@haringey.gov.uk>, Cllr Scott Emery <Scott.Emery@haringey.gov.uk>, Daliah Barrett <Daliah.Barrett@haringey.gov.uk>, Fiona Alderman <Fiona.Alderman@haringey.gov.uk>, Andy Donald <Andy.Donald@haringey.gov.uk>, Rob Krzyszowski <Rob.Krzyszowski@haringey.gov.uk>

Dear Laura,

Thank you for obtaining these further responses from the Noise and Nuisance Team.

The additional information is helpful because it clarifies a number of matters which had previously remained unclear.

My understanding from the responses provided is now as follows:

- No assessment was undertaken whilst amplified music was actually being played;
- No assessment of bass transmission was undertaken;
- No measurements were taken within neighbouring homes or gardens;
- No formal report exists;
- No maximum noise limit has been approved for future events;
- The previously referenced 75dB figure is merely a general benchmark and not an approved limit for New River;
- Planning officers were not consulted regarding the relationship between any proposed noise controls and existing planning conditions;
- Condition 14 of Planning Permission HGY/2014/0053 was not considered as part of the Noise Team's assessment;
- Any future controls are expected to be addressed through a Noise Management Plan which does not yet exist.

In light of these responses, it appears that no assessment has yet been undertaken of the actual noise impacts likely to be experienced by neighbouring residents during amplified events of the type envisaged by the licence application.

It also appears that no assessment has been undertaken regarding the interaction between the proposed licensing activities and the existing planning controls governing amplified sound at the site.

Given that public nuisance is one of the central issues before the Licensing Sub-Committee, I believe these are important matters which the Committee should be aware of.

I also note that the question of the alleged police attendance on 13–14 June remains unresolved. As no written evidence has been identified and the Metropolitan Police have advised that they can find no record of such attendance, I remain concerned that statements made to residents regarding police patrols and police approval of arrangements have not yet been independently verified.

Thank you again for your assistance.

Kind regards,

Liz Edmunds

Woodside Matters

On Wed, 24 Jun 2026 at 10:14, Laura Crouch <Laura.Crouch@haringey.gov.uk> wrote:

Ms Edmunds,

Alongside the responses from myself and our licensing colleagues earlier today I have also got some more detailed answers from our noise and nuisance officer who attended the site. Please see below your questions and the responses marked in red.

Please note NMP refers to a Noise Management Plan.

- Whether the figures provided were based on actual measurements or theoretical calculations; **Standard calculations where the source of the noise are not on and you know the dB you can work out the predicted dB**
- Whether a written report exists from the Noise and Nuisance Team visit on 22 June; **No formal report**
- Whether the Noise Team have formally approved a maximum noise level for future events and, if so, what that level is; **No limit has been set but a NMP should be drafted to be able to change limits etc**
- Whether Planning officers have been consulted regarding the relationship between any proposed noise limits and existing planning controls affecting the site;
- Whether the Noise Team considered Planning Permission HGY/2014/0053, including Condition 14, as part of their assessment; **the condition would be for planning to enforce but if the noise team was to witness a nuisance, we would take action against the people/premise that generate the noise**
- Whether any measurements were undertaken from residential gardens or within residential properties; **No we took measurements 1m away from the facade of the nearest noise sensitive property.**
- Whether any assessment has been undertaken of low-frequency bass transmission, which is frequently the aspect residents report as most intrusive; **as the music wasn't playing we simple took background measurements. Bass music would travel further through vibration but this can be addressed through a NMP**
- Whether the quoted 75dB figure represents a formal limit for New River events or simply a general benchmark used elsewhere. **General benchmark.**

Best

Laura Crouch (She/Her)

Head of Active Wellbeing

Wellbeing and Climate



From: WoodsideMatters <woodsidematters@gmail.com>

Sent: 23 June 2026 21:23

To: Laura Crouch <Laura.Crouch@haringey.gov.uk>; Zoe Robertson <Zoe.Robertson@haringey.gov.uk>;

Barry Francis <Barry.Francis@haringey.gov.uk>; Cllr Mark Blake <Mark.Blake@haringey.gov.uk>
Cc: Cllr Scott Emery <Scott.Emery@haringey.gov.uk>; Daliah Barrett <Daliah.Barrett@haringey.gov.uk>;
Fiona Alderman <Fiona.Alderman@haringey.gov.uk>; Andy Donald <Andy.Donald@haringey.gov.uk>; Rob
Krzyszowski <Rob.Krzyszowski@haringey.gov.uk>
Subject: Re: Urgent Clarification Required Regarding Noise Controls and Alleged Police Attendance at New River
Events

Dear Laura,

Thank you for your response.

I am grateful for the additional information regarding the visit by the Noise and Nuisance Team on 22 June.

However, I remain concerned that *a number of important questions have not been answered* and, if anything, the information provided raises *further* questions which require clarification before the Licensing Hearing.

In particular, I note the statement that:

"If the music was at 90dB at the sound desk and the closest receptor is 246m away then we would expect just the music to be 33dB at the facade."

This appears difficult to reconcile with the experiences repeatedly reported by local residents over a number of years, including occasions when amplified music has been clearly audible within homes and gardens.

If music would be expected to reach neighbouring properties at only 33dB, it is unclear how residents have experienced the levels of disturbance that have generated numerous complaints.

I would therefore be grateful if you could clarify:

- Whether the figures provided were based on actual measurements or theoretical calculations;
- Whether a written report exists from the Noise and Nuisance Team visit on 22 June;
- Whether the Noise Team have formally approved a maximum noise level for future events and, if so, what that level is;
- Whether Planning officers have been consulted regarding the relationship between any proposed noise limits and existing planning controls affecting the site;
- Whether the Noise Team considered Planning Permission HGY/2014/0053, including Condition 14, as part of their assessment;
- Whether any measurements were undertaken from residential gardens or within residential properties;
- Whether any assessment has been undertaken of low-frequency bass transmission, which is frequently the aspect residents report as most intrusive;
- Whether the quoted 75dB figure represents a formal limit for New River events or simply a general benchmark used elsewhere.

I also note that my questions concerning the alleged police attendance at New River on 13th and 14th June remain unanswered. Your response states that there is no written evidence of police attendance.

Given that New River management have *repeatedly stated* that police attended the site, walked the perimeter every two hours and were satisfied with arrangements on site including noise levels, I would be grateful if the Council could clarify whether it has been able to independently verify those claims.

As the Council is the applicant in the Licensing proceedings, I am sure you will appreciate the importance of ensuring that *any information relied upon by residents, councillors and the Licensing Sub-Committee is capable of verification*.

I would therefore be grateful for a response before the Licensing Hearing on 29th June.

Yours sincerely,

Liz Edmunds
Woodside Matters

Woodside Matters is a group of local residents engaging with developments affecting community facilities, green spaces and residential amenity in the Woodside area

On Tue, 23 Jun 2026 at 15:15, Laura Crouch <Laura.Crouch@haringey.gov.uk> wrote:

Hello Ms Edmunds,

Thank you for your email below. I have reviewed your request and can provide the following details.

I have no written evidence of police attendance. However they did submit their response to the license request and the team amended the license based on their feedback.

The noise and nuisance team came to site on the 22nd. I cannot comment on their process however they supplied decibel readings based on the noise receptors, the closest being 246m away from the sound desk designated area, they used this to get our baseline and was able to determine the following.

'We did it at the nearest noise sensitive receptor.

The assessment was taken at 12:05

L_{Aeq} – 67.8dB

L_{A90} – 44.0 dB

It's a busy road so the L_{Aeq} was quite high. I have run some calculations that if the music was at 90dB at the sound desk and the closest receptor is 246m away then we would expect just the music to be 33dB at the facade. The average we would expect at London events in parks at the nearest noise sensitive property not to exceed 75dB.'

I hope this answers the majority of your questions below and alleviates your concerns raised.

Best

Laura Crouch (She/Her)

Head of Active Wellbeing

Wellbeing and Climate



From: WoodsideMatters <woodsidematters@gmail.com>

Sent: 23 June 2026 13:25

To: Zoe Robertson <Zoe.Robertson@haringey.gov.uk>; Laura Crouch <Laura.Crouch@haringey.gov.uk>; Barry Francis <Barry.Francis@haringey.gov.uk>

Cc: Cllr Mark Blake <Mark.Blake@haringey.gov.uk>; Cllr Scott Emery <Scott.Emery@haringey.gov.uk>; Daliah Barrett <Daliah.Barrett@haringey.gov.uk>

Subject: Urgent Clarification Required Regarding Noise Controls and Alleged Police Attendance at New River Events

Dear Ms Robertson, Ms Crouch and Mr Francis and colleagues

I am writing to raise two further matters which have emerged during the final days before the Licensing Sub-Committee hearing concerning New River Sports Centre.

These issues are significant because they are being relied upon by New River management as evidence that appropriate controls and oversight are already in place. However, at present neither appears capable of independent verification.

1. Alleged Police Attendance on 13–14 June

New River management have repeatedly stated to residents that Metropolitan Police officers attended events at New River Sports Centre on 13 and 14 June 2026, patrolled the perimeter of the site every two hours, and were satisfied with the arrangements in place.

When residents sought clarification from the Metropolitan Police, PC Ben Woolf of the Woodside Safer Neighbourhood Team advised that he could find no record of any such attendance. He further commented that he would be surprised if police officers were assessing noise levels, as this would not normally fall within the police role.

Following further enquiries, New River management have maintained that police attendance did occur but have stated that they do not know the names of the officers involved and hold no records identifying them. It is now suggested by New River that any attendance was arranged directly by event organisers.

I have therefore sought further clarification from PC Woolf.

Regardless of the eventual explanation, it is concerning that a claim being used to reassure residents and support confidence in event management cannot presently be substantiated by either identifiable officers, attendance records or any documented assessment.

2. Alleged Noise Team Approval of a 75 dB Noise Limit

Residents have also recently been informed that Council Noise Team officers attended the site on 22 June and established a permissible noise limit of 75 dB.

Again, no documentation has been provided to residents explaining:

- what was measured;
- where measurements were taken;
- whether measurements were undertaken at the site boundary, within neighbouring residential properties, or elsewhere;
- how the figure of 75 dB was determined;
- how this figure relates to existing planning controls governing amplified sound at the site;

- whether any written assessment exists; and
- how compliance will be monitored and enforced.

This is particularly important because residents' concerns are not about whether noise is audible at the edge of the sports ground. The concern is whether amplified music can be heard within nearby homes and gardens and whether such activity is compatible with existing planning restrictions governing noise emissions from the site.

The relationship between any proposed 75 dB limit and existing planning obligations therefore requires urgent clarification.

Taken together, these matters reinforce the wider concern that has been consistently raised throughout this process.

Residents are repeatedly being asked to place trust in assurances, mitigations and management arrangements, yet when reasonable requests are made for supporting evidence, records or documentation, clear answers are often unavailable.

With more than 75 objections having now been submitted to the licence application, and with the Licensing Hearing only days away, I believe it is essential that residents, elected members and the Licensing Sub-Committee are provided with full and transparent information regarding both of these issues.

I would therefore be grateful if the Council could urgently clarify:

- whether Metropolitan Police attendance on 13–14 June can be independently verified;
- whether any records exist of discussions or assessments undertaken during such attendance;
- whether Council Noise Team officers attended on 22 June;
- whether any written assessment exists concerning the reported 75 dB limit;
- how that limit was determined;
- and how it interacts with existing planning controls affecting the site.

I look forward to a response at your earliest convenience.

Yours sincerely,

Liz Edmunds

Woodside Matters

----- Forwarded message -----

From: **Dave Smith** <[email address redacted](#)>
 Date: Tue, 23 Jun 2026 at 11:50
 Subject: Fwd: Noise New River events
 To: WoodsideMatters <woodsidematters@gmail.com>

Begin forwarded message:

From: Lee Creightney <Lee.Creightney@haringey.gov.uk>

Subject: RE: Noise New River events

Date: 23 June 2026 at 10:25:30 BST

To: Dave Smith <dave@redsky.org.uk>

Hi Dave,

Response to points in bold-

1. No I am not saying that the police opinion is proof we are not in breach of planning conditions (mentioned below) – however I am saying as civil servants we hold their opinion seriously.
2. No I am not saying mobile phone footage is proof- it is a requirement from our side.
3. Like I have stated previously I do not know the name of the police officer who attended the site. They came in to do spot checks every two hours of the perimeter both for site safety and noise levels.

The council's noise team attended New River yesterday (22.06.26) to check and advise the decibel levels. – these have been set at 75dB. These are in line with the average at London events which is 75dB.

If you feel my responses are not adequate you are more than welcome to contact the names mentioned below.

Kindest regards,

Lee Creightney

Centre & Football Manager – New River Sports Centre

Haringey Council

New River Sports And Fitness, White Hart Lane, London N22 5QW



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From: Dave Smith <[email address redacted](#)>
Sent: 23 June 2026 09:49
To: Lee Creightney <Lee.Creightney@haringey.gov.uk>
Subject: Re: Noise New River events

Hi Lee,

If you not able to reply to the three points (see below in **bold**), it is better if I contact Laura Crouch (head of Leisure), Zoe Robertson, or Barry Francis (Corporate Director of Environment and Resident Experience).

Laura, Zoe or Barry might be in better position to advise on the exact sound monitoring/recording procedure/equipment in use at New River and what Police team were contacted and visited over the 13th-14th June event.

Thanks

David

Hi Lee

Yes, the noise/music on 14th June was loud and disruptive.

In Haringey, I believe Police do not generally act as acoustic experts and do not normally provide assessments that a particular decibel level is acceptable. That role usually sits with environmental health officers.

• Are you saying that the Police's opinion is proof that you are not breaching the 2014 New River planning condition that limits noise levels?

• Are you saying that mobile phone footage is proof that you are not breaching the 2014 New River planning condition that limits noise levels?

As I have previously told you the noise/music/announcement from your sports events as well as your larger events can be clearly heard inside local residents' houses. It is not just about the decibel level as bass frequency and repeated tannoy shouting can be far more disruptive, and the repeated start-stop music interludes are also very intrusive.

• I would like discuss the Police's visit and the outcome with them, so please supply me with details so I can contact them myself.

I look forward to hearing back from you.

Thanks

David

On 17 Jun 2026, at 11:22, Lee Creightney <Lee.Creightney@haringey.gov.uk> wrote:

Hi Dave,

You are welcome regarding the previous information.

As far as I am aware the speakers were set at the same levels over the weekend. Was it louder on Sunday? I

have hourly videos of Sunday 14th too.

The police attended on the 13.06 and the 14.06 every 2 hours and walked around the perimeter of the site.

I do not know the name of the officer.

Kindest regards,

Lee Creightney
Centre & Football Manager – New River Sports Centre
Haringey Council
New River Sports And Fitness, White Hart Lane, London N22 5QW

<image001.jpg>

www.haringey.gov.uk

<image002.png><image003.png> <image004.gif> <image005.png>

From: Dave Smith <[email address redacted](#)>
Sent: 16 June 2026 11:26
To: Lee Creightney <Lee.Creightney@haringey.gov.uk>
Subject: Re: Noise New River events

Dear Lee

Thank you for the information.

There was amplified noise on Sunday 14th as well, which started at lunchtime and continued until 7pm.

I did not take videos. A mobile phone is not a calibrated noise measuring device.

Were the speakers/sound system set to the same limits on Sunday as they were on Saturday when the Police approved it?

Can you tell me date and time the Police approved the noise levels?

Can you give me the name of the officer so I can liaise with them?

Regards

David

On 15 Jun 2026, at 11:31, Lee Creightney <Lee.Creightney@haringey.gov.uk> wrote:

Good morning Dave,

Hope all is well.

I have videos throughout the Sports Day on Saturday 13th June of the music levels up until 1730. The music on Saturday went off at 1800.

Music is played in between football matches and the athletics events and helps with the feel and vibe of the Sports Day. We invited local police to the site this weekend and toured them around the perimeter to see if the noise levels were acceptable – they agreed on this occasion that they were.

Do you have any videos of the loud music ? if so please can you send across?

Kindest regards,

Lee Creightney
Centre & Football Manager – New River Sports Centre
Haringey Council
New River Sports And Fitness, White Hart Lane, London N22 5QW

<image001.jpg>

www.haringey.gov.uk

<image002.png><image003.png> <image004.gif> <image005.png>

From: Dave Smith <[email address redacted](#)>
Sent: 14 June 2026 07:36
To: Lee Creightney <Lee.Creightney@haringey.gov.uk>
Subject: Re: Noise New River events

Lee

During the sports event yesterday there was music being played between 4pm and 6pm. This was loud enough to hear in my garden. I visited New River at 5:15pm and asked for the music to be turned down. This did not happen.

Please see my question below (19th May) which you never answered. Additionally, I understand there will be announcements and crowd noise during sports events, but can you tell me why there needs to be amplified music loud enough to be heard in neighbouring houses/gardens played at these sporting events? New River is a sports centre, but the volume of the music seems to be more entertainment, not sporting noise.

Regards

Dave

On 19 May 2026, at 11:06, Dave Smith <[email address redacted](#)> wrote:

Hi, thanks for the reply

Going forward, can you reduce or stop the music during sporting events? There doesn't seem to be any reason to be having music at these

Regards

Dave

On 18 May 2026, at 10:07, Lee Creightney <Lee.Creightney@haringey.gov.uk> wrote:

Dear Dave,

Thank you for your email and taking the time to raise your concerns regarding the noise levels at New River on the weekends during events.

We understand and appreciate the concerns you and other local residents have expressed, particularly regarding amplified music and announcements. We recognise the importance of maintaining a positive relationship with our local community and ensuring that activities at the centre are considerate of nearby residents.

We are aware of the planning conditions relating to amplified sound on site and take these responsibilities

seriously. Whilst New River hosts a range of sporting activities and community events throughout the year, we acknowledge that there have recently been occasions where noise levels may have caused disruption. Apologies for this.

Please be assured that we are reviewing the situation internally with event organisers and staff to help minimise noise wherever possible. This includes monitoring speaker volumes, limiting unnecessary amplified music and announcements, and reminding organisers of their responsibilities when using the facility especially during evening periods.

We appreciate that residents expect sporting activities and events to take place without excessive disturbance to the surrounding area, and we will continue to monitor the situation carefully to help reduce the impact on neighbouring homes.

Thankyou again for bringing this matter to our attention and for providing your feedback in a constructive manner.

Kindest regards,

Lee Creightney
Centre & Football Manager – New River Sports Centre
Haringey Council
New River Sports And Fitness, White Hart Lane, London N22 5QW

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www.haringey.gov.uk

<image002.png><image003.png> <image004.gif> <image005.png>

From: Dave Smith <[email address redacted](#)>
Sent: 17 May 2026 20:00
To: Lee Creightney <Lee.Creightney@haringey.gov.uk>
Subject: Noise New River events

Dear Lee,

I understand you are the manager of the New River Sports Centre. I live on Woodside Road and I want to raise the issue of noise with you.

Over the last few years there has been increasing amounts of noise/music coming from New River, during the spring/summer months. I understand major events are permitted by Haringey issuing a TEN (Temporary Event Notice).

However, lately there is increasing amounts of noise/music coming from New River, mostly at weekends, and continuing beyond 7pm, this noise is not connected to any "Temporary Event Notice" events.

In 2014 planning permission was granted for the improvement of New River, and one of the conditions of that was the following:

"14. At no time shall any amplified speech or music generated from the site be audible within the adjoining residential premises."

See attached PDF

Are you aware of the current planning condition? ie all noise should be confined to the boundaries of New River and should not be able to be heard beyond it.

I live over 350 metres from the centre of New River and the noise can easily be heard, even when I'm inside with windows closed. I understand there will be some noise from a sports centre (eg crowd noise), however lately New River seems to be morphing into an entertainments venue, with all the associated loud speaker and music noise audible in the surrounding neighbourhood. Do the announcements have to be that loud? And, if they are sporting events, why does there need to be loud music playing?

Other residents have voiced their concerns about the levels of noise from New River. There has been noise/music for the last 3-4 weekends. We obviously don't want to stop sporting events happening but the associated music has become a problem for the local community.

Please let me know your thoughts,

Regards

David Smith
Woodside Rd N22

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Woodside Matters is a group of local residents engaging with developments affecting community facilities, green spaces and residential amenity in the Woodside area.